

## Website Privacy Policy

### What type of information do we collect?

*We receive, collect and store any information you enter on our website or provide us in any other way. In addition, we collect the Internet protocol (IP) address used to connect your computer to the Internet; login; e-mail address; password; computer and connection information. We may use software tools to measure and collect session information, including page response times, length of visits to certain pages, page interaction information, and methods used to browse away from the page. We also collect personally identifiable information (including name and email).*

### Why do we collect such personal information?

*We collect such Non-personal and Personal Information for the following purposes:*

- 1. To provide and operate the services;*
- 2. To provide our Users with ongoing customer assistance and technical support;*
- 3. To be able to contact our Visitors and Users with general or personalized service-related notices and promotional messages;*
- 4. To create aggregated statistical data and other aggregated and/or inferred Non-personal Information, which we may use to provide and improve our services;*
- 5. To comply with any applicable laws and regulations.*

### How do we store, use, share and disclose our site visitors' personal information?

*Our company is hosted on the Wix.com platform. Wix.com provides us with the online platform that allows us to promote our products and services to you. Your data may be stored through Wix.com's data storage, databases and the general Wix.com applications. They store your data on secure servers behind a firewall.*

### How do we communicate with our site visitors?

*We may contact you to notify you regarding your account, to troubleshoot problems with your account, to resolve a dispute, to collect fees or monies owed, to poll your opinions through surveys or questionnaires, to send updates about our company, or as otherwise necessary to contact you to enforce our User Agreement, applicable national laws, and any agreement we may have with you. For these purposes we may contact you via email, telephone, text messages, and postal mail.*

## How do we use cookies and other tracking tools?

*Take a look at the table below to see which cookies are placed on Wix sites:*

Cookie Name	Purpose	Duration	Cookie Type
XSRF-TOKEN	Used for security reasons	Session	Essential
hs	Used for security reasons	Session	Essential
svSession	Used in connection with user login	2 years	Essential
SSR-caching	Used to indicate the system from which the site was rendered	1 minute	Essential
_wixCIDX	Used for system monitoring/debugging	3 months	Essential
_wix_browser_sess	Used for system monitoring/debugging	session	Essential
consent-policy	Used for cookie banner parameters	12 months	Essential
smSession	Used to identify logged in site members	Session	Essential
TS*	Used for security and anti-fraud reasons	Session	Essential
bSession	Used for system effectiveness measurement	30 minutes	Essential

Cookie Name	Purpose	Duration	Cookie Type
fedops.logger.sessionId	Used for stability/effectiveness measurement	12 months	Essential
wixLanguage	Used on multilingual websites to save user language preference	12 months	Functional

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*For more information about how to manage your cookies please visit: <http://www.allaboutcookies.org/> We use cookies to enable the proper functioning and security of our websites, and help us offer you the best possible user experience. By clicking Accept, you consent to the use of these cookies for advertising and analytics. You can change your cookie settings at any time. For more information, please read our [Cookie Policy](#).*

## How do I opt-out?

*If you don't want us to process your data anymore, please contact us at [samlay@simplyinframe.co.uk](mailto:samlay@simplyinframe.co.uk) or send us mail to: Sam Lay, Simply In Frame, 7 Parkfield Way, Haywards Heath, RH164QS*

## Privacy policy updates

*We reserve the right to modify this privacy policy at any time, so please review it frequently. Changes and clarifications will take effect immediately upon their posting on the website. If we make material changes to this policy, we will notify you here that it has been updated, so that you are aware of what information we collect, how we use it, and under what circumstances, if any, we use and/or disclose it.*

## Questions and your contact information

*If you would like to: access, correct, amend or delete any personal information we have about you, please contact us at [samlay@simplyinframe.co.uk](mailto:samlay@simplyinframe.co.uk) or send us mail to: Sam Lay, Simply In Frame, 7 Parkfield Way, Haywards Heath, RH164QS*